



Retail Recon: Mastering Retail Investigations Outline

Blue to Gold Law Enforcement Training
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learners

In-service training for certified law enforcement, including patrol, investigations, specialty units, and administration

length of instruction

8-hours

This is a comprehensive course designed for law enforcement officers, security professionals, and loss prevention specialists seeking to deepen their expertise in identifying, investigating and mitigation ORC activities. The course cover theoretical knowledge and practical application, incorporating real-world studies and the latest in technological tools.

Course Introduction – 10 minutes

Instructor introduction.

- 1) Explain the course objective.
 - a) Strengthening knowledge of the definition, scope and impact on the retail industry.
 - b) Understand the different methods criminals utilize
 - c) Navigating laws and regulations pertinent to ORC investigations.
 - d) Expanding surveillance, interview and evidence collection knowledge.
 - e) Utilizing retail analytics and forensic tools to track and predict ORC patterns.
- 2) Encourage attendees to ask questions and share feedback with other attendees.
- 3) Explain that certificates will be emailed after the class and each student will be registered in the Blue to Gold University.
- 4) Go over the three disclaimers:
 - a) Laws and agency standard operating procedures may be more restrictive. Blue to Gold teaching the federal standard unless otherwise stated. Therefore, students must know their state and local requirements in addition to the federal standard.
 - b) If students have any doubts about their actions, ask a supervisor or legal advisor.
 - c) The course is not legal advice, but legal education. Therefore, nothing we teach should be interpreted as legal advice. Check with your agency's legal advisor for legal advice.

Module One – Understanding Organized Retail Crime (ORC) 45 min.

- 1) Definition and scope of ORC
- 2) Financial impact of ORC on business
- 3) Identify different types of ORC related activities
- 4) Identity items typically targeted by professional thieves.

Module Two – Legal Framework and Compliance 75 min.

- 1) Laws and regulations related to ORC.
 - a) Review of current state ORC laws.
- 2) Understanding the legal implications of retail investigations
- 3) Case studies on successful prosecutions
 - a) Current applicable case law.
- 4) Interactive discussion and Q&A.

Module Three - Investigative Techniques 90 min.

- 1) Investigative techniques
 - a) UC, Trackers and Informants
- 2) Surveillance methods
- 3) Interviewing & Interrogation strategies
 - a) Post arrest de-briefs
- 4) Evidence Collection & Preservation

Module Four - Technology in ORC 75 min.

- 1) Overview of technology tools
- 2) Using retail analytics to track and predict ORC patterns
- 3) Demonstration of forensic software
- 4) Case study analysis

Module Five - Collaboration & Partnership 75 min.

- 1) Joint shoplifting operations
- 2) Bridging the gap with LE & Loss Prevention
- 3) Building communication platforms

Module Six – Review & Q&A 45 min.

- 1) Recap of key points
- 2) Open floor questions
- 3) Distribution of materials and resources

End of class.